



## HotelUp

**HotelUp** allows hotels to provide a superior guests experience while increasing the hotel revenue.

**HotelUp** is an in-room interactive platform for guests' services during their stay.

The platform is active when the guest is in the room, they don't have to download apps or use their personal device.

With **HotelUp**, the guests receive offers provided by the hotel, like Room Service, Spa or any other service the hotel would like to promote, as well as external services like tickets for shows and attractions, which is a valuable information for the guests looking for "things to do" in the area.

The guests receive all info related the product or service in their own language, making it easier to understand and order.



There is no need to call the reception for requests, all orders go instantly to the reception in a digital manner, as well as to the relevant department within the hotel related to the order, like kitchen, bar or Spa, reducing the waiting time for the service and at the same time reducing the load of the reception staff.

As reception do not have to attend calls from the rooms, the staff get more time attending frontal customers and reducing check-in and checkout queues.

With PMS integration, the guest can even make online hotel checkout directly from the room, and avoid the waiting time in the reception.

When the platform is not in use by the guest, the hotel has an option to play promotional videos and create an additional revenue stream.

With **HotelUp**, the guest provides real time customers satisfaction feedback, when they are still in the hotel, this is the best time to talk to them and assist if required.

Please contact us for farther details: [info@mediaup.net](mailto:info@mediaup.net)